



**Inspection Report  
under the Long-Term  
Care Homes Act, 2007**

**Rapport d'inspection  
prévue le Loi de 2007  
les foyers de soins de  
longue durée**

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
291 King Street, 4th Floor  
London ON N6B 1R8

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**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
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<b>Date of inspection/Date de l'inspection</b> April 20, 2011	<b>Inspection No/ d'inspection</b> 2011_112_2980_20Apr092336	<b>Type of Inspection/Genre d'inspection</b> L-000626-11 Complaint
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**Licensee/Titulaire**  
peopleCare Inc. 28 William St. North Tavistock, Ontario N0B 2R0

**Long-Term Care Home/Foyer de soins de longue durée**  
peopleCare Oakcrossing, 1242 Oakcrossing Road, London On N6H 0G2

**Name of Inspector/Nom de l'inspecteur**  
Carole Alexander #112

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection related to inadequate nursing care provisions and unexplained injuries.

During the course of the inspection, the inspector spoke with the Executive Director, Director of Care, a Personal Support Worker, Activation Assistant, resident and a family member.

During the course of the inspection, the inspector reviewed a resident's clinical record including assessments and medical orders and related progress notes.

The following Inspection Protocols were used during this inspection:  
Personal Support Services

There are no findings of Non-Compliance as a result of this inspection.

<b>Signature of Licensee or Representative of Licensee</b> Signature du Titulaire du représentant désigné	<b>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</b>
<b>Title:</b>	<b>Date of Report: April 28, 2011</b>