

Ministry of Long-Term Care

Long-Term Care Operations Division

Long-Term Care Inspections Branch

**Inspection Report Under the
Fixing Long-Term Care Act, 2021****London District**

130 Dufferin Avenue, 4th Floor

London, ON, N6A 5R2

Telephone: (800) 663-3775

Public Report

Report Issue Date: July 31, 2025**Inspection Number:** 2025-1462-0004**Inspection Type:**

Critical Incident

Licensee: peopleCare Communities Inc.**Long Term Care Home and City:** peopleCare Oakcrossing London, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 29, 30, 31, 2025

The following intake(s) were inspected:

- Intake #00151319/ Critical Incident System #2980-000031-25 related to fall of a resident.
- Intake #00153387/ Critical Incident System #2980-000035-25 related to fall of a resident.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.