

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** December 1, 2025

**Inspection Number:** 2025-1462-0006

**Inspection Type:**

Critical Incident

**Licensee:** peopleCare Communities Inc.

**Long Term Care Home and City:** peopleCare Oakcrossing London, London

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 1, 2025

The following intake(s) were inspected:

- Intake Critical Incident System #00162373 - 2980-000044-25 - related to allegation of abuse of resident and misappropriation of personal items.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.