

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: April 27, 2026

Inspection Number: 2026-1462-0004

Inspection Type:

Follow up

Licensee: peopleCare Communities Inc.

Long Term Care Home and City: peopleCare Oakcrossing London, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 23, 27, 2026

The following intake(s) were inspected:

- Intake: #00170152 - Follow-up #1 -Compliance Order #002 from inspection 2026-1462-0001 r/t O. Reg. 246/22 - s. 138 (1) (b) related to safe storage of drugs.
- Intake: #00170153 - Follow-up #1 -Compliance Order #001 from inspection 2026-1462-0001 r/t FLTCA, 2021 - s. 82 (2) 10 related to staff training.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #002 from Inspection #2026-1462-0001 related to O. Reg. 246/22, s. 138 (1) (b),

Order #001 from Inspection #2026-1462-0001 related to FLTCA, 2021, s. 82 (2) 10.

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The following **Inspection Protocols** were used during this inspection:

Medication Management
Staffing, Training and Care Standards

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.