



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ème} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 519-675-7680
Facsimile: 519-675-7685

Téléphone: 519-675-7680
Télécopieur: 519-675-7685

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of inspection/Genre d'inspection
November 16, 2010	2010_112_2980_16Nov085146	Critical Incident Log # L01078

Licensee/Titulaire
peopleCare Inc., 28 William St., North PO Box 460 Tavistock NOB 2R0

Long-Term Care Home/Foyer de soins de longue durée
peopleCare Oakcrossing London, 1242 Oakcrossing Road, London, ON N6H 0G2

Name of Inspector/Nom de l'inspecteur
Carole Alexander

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection.

During the course of the inspection, the inspector spoke with: A registered staff member, the Director of Care, Administrator and 2 residents.

During the course of the inspection, the inspector: Observed resident to resident interactions, reviewed 2 resident progress records along with applicable care plans and reviewed the home's internal investigation related to the incident.

The following Inspection Protocols were used in part or in whole during this inspection:
Responsive Behaviours

There are no findings of Non-Compliance as a result of this inspection.



Ministry of Health and
Long-Term Care
Ministère de la Santé et
des Soins de longue durée

Inspection Report
under the Long
Term Care Homes
Act, 2007

Rapport
d'inspection prévue
le Loi de 2007 les
foyers de soins de
longue durée

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date of Report: November 19, 2010