

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: August 08, 2024

Inspection Number: 2024-1464-0003

Inspection Type:
Critical Incident

Licensee: Axium Extendicare LTC II LP, by its general partners Extendicare LTC
Managing II GP Inc. and Axium Extendicare LTC II GP Inc.

Long Term Care Home and City: Arbour Heights, Kingston

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 29, 30, 2024 and
August 1, 2, 6, 7, 8, 2024

The following intake(s) were inspected:

- Intake: #00116578 - CI #2982-000024-24 - Outbreak Declared.
- Intake: #00120914 - CI #2982-000032-24 - Alleged resident to resident Physical abuse.
- Intake: #00121193 - CI #2982-000034-24 - Complaint to home regarding care and care services.
- Intake: #00122606 - CI #2982-000036-24 - Alleged resident to resident physical abuse.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Responsive Behaviours
Prevention of Abuse and Neglect
Reporting and Complaints



Inspection Report Under the
Fixing Long-Term Care Act, 2021

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.