

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410 Ottawa, ON, K1S 3J4 Telephone: (877) 779-5559

Public Report

Report Issue Date: May 14, 2025

Inspection Number: 2025-1464-0002

Inspection Type:

Complaint

Licensee: Axium Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axium Extendicare LTC II GP Inc.

Long Term Care Home and City: Arbour Heights, Kingston

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 29-30, 2025 and May 1-2, 5-6, 8-9, 13-14, 2025

The following intake(s) were inspected:

• Intake: #00144819, #00145071, #00145772 - Complaint regarding the discharge of a resident from the home

The following Inspection Protocols were used during this inspection:

Admission, Absences and Discharge

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.