

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: August 28, 2025

Inspection Number: 2025-1465-0006

Inspection Type:

Complaint
Follow up

Licensee: Schlegel Villages Inc.

Long Term Care Home and City: The Village of Aspen Lake, Windsor

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 11, 12, 13, 14, 15, 18, 20, 21, 2025

The inspection occurred offsite on the following date(s): August 18, 2025

The following intake(s) were inspected:

- Follow-up #1: CO #001 O. Reg. 246/22 - s. 79 (1) 5. Dining and snack service, CDD June 13, 2025. Extended CDD July 4, 2025.
- Follow-up #1: CO #002, O. Reg. 246/22 s. 102 (9) (b) Infection prevention and control program, CDD August 8, 2025.
- Follow-up # 1: CO #001, O. Reg. 246/22 s. 40 for safe lifts and transfers. CDD- August 8, 2025.
- Anonymous complaint with concerns regarding meal choices.
- Anonymous complaint regarding restraining a resident.
- Anonymous complaint regarding treatment of infection.

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Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1465-0002 related to O. Reg. 246/22, s. 79 (1) 5.

Order #002 from Inspection #2025-1465-0005 related to O. Reg. 246/22, s. 102 (9) (b)

Order #001 from Inspection #2025-1465-0005 related to O. Reg. 246/22, s. 40

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services

Skin and Wound Prevention and Management

Food, Nutrition and Hydration

Medication Management

Infection Prevention and Control

Restraints/Personal Assistance Services Devices (PASD) Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and Wound Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(i) receives a skin assessment by an authorized person described in subsection (2.1),

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using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

The licensee failed to ensure that a resident received a skin assessment when they had a skin integrity alteration. During an interview with the resident there was a skin alteration observed to their arms. There was no documentation in the resident's clinical chart to support that the area had been assessed.

Sources: Resident progress notes, resident observation and interview, staff interview, and point click care records.