



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**  
**Division des foyers de soins de  
longue durée**  
**Inspection de soins de longue durée**

Toronto Service Area Office  
5700 Yonge Street 5th Floor  
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**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

Bureau régional de services de  
Toronto  
5700 rue Yonge 5e étage  
TORONTO ON M2M 4K5  
Téléphone: (416) 325-9660  
Télécopieur: (416) 327-4486

**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du apport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Nov 20, 2017	2017_594624_0028	023191-17	Resident Quality Inspection

**Licensee/Titulaire de permis**

Rose of Sharon (Ontario) Retirement Community [Deloitte & Touche Inc., the Court-Appointed Receiver and Manager]  
165 Vaughan Road TORONTO ON M6C 2L9

**Long-Term Care Home/Foyer de soins de longue durée**

Rose of Sharon Korean Long Term Care  
17 Maplewood Avenue TORONTO ON 000 000

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**  
BAIYE OROCK (624), CRISTINA MONTOYA (461)

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Resident Quality Inspection.**

**This inspection was conducted on the following date(s): November 14, 15, 16, 17, and 20, 2017**

**Log #023623-17, related to the fall of a resident, was inspected concurrently.**

**During the course of the inspection, the inspector(s) spoke with the Administrator/Director of Care (A/DOC), the Nursing Manager, the Program Manager, the Office Manager, Registered Practical Nurses (RPNs), Personal Support Workers (PSWs), the presidents of Resident and Family Councils, residents and family members.**

**A tour of the home was completed, several observations made of resident to resident interactions, staff to resident interaction during the provision of care, and medication administration. A review was also completed of the residents' health records, resident council minutes, medication incident reports, medical advisory/medical audit committee and pharmacy/therapeutic committee meeting minutes, as well as relevant policies and procedures related falls prevention.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention**

**Infection Prevention and Control**

**Medication**

**Minimizing of Restraining**

**Residents' Council**

**Skin and Wound Care**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



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**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

**Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Legendé**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 21st day of November, 2017**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**