

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: August 27, 2025

Inspection Number: 2025-1467-0004

Inspection Type:

Critical Incident

Follow up

Licensee: St. Joseph's Health Centre of Sudbury

Long Term Care Home and City: St. Gabriel's Villa of Sudbury, Chelmsford

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 25th, to 27th, 2025

The following intake(s) were inspected:

- ▢ One intake regarding an incident of suspected abuse and neglect by staff.
- ▢ One follow-up intake related to entrapment.
- ▢ One intake regarding an incident of suspected abuse between two residents.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:
Order #001 from Inspection #2025-1467-0003 related to O. Reg. 246/22, s. 18 (1) (a)

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home
Prevention of Abuse and Neglect
Responsive Behaviours

INSPECTION RESULTS

WRITTEN NOTIFICATION: Right to be treated with respect

NC # Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: FLTCA, 2021, s. 3 (1) 1.

Residents' Bill of Rights

s. 3 (1) Every licensee of a long-term care home shall ensure that the following rights of residents are fully respected and promoted:

1. Every resident has the right to be treated with courtesy and respect and in a way that fully recognizes the resident's inherent dignity, worth and individuality, regardless of their race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, gender identity, gender expression, age, marital status, family status or disability.

The licensee failed to ensure that a staff member providing care to a resident treated the resident with courtesy and respect, and in a manner that fully recognized the resident's inherent dignity, worth, and individuality—regardless of their race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, gender identity, gender expression, age, marital status, family status, or disability.

Sources: Critical Incident report, resident's electronic medical record, e-mail records; and interviews with staff.

WRITTEN NOTIFICATION: Reporting certain matters to Director

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 28 (1) 2.

Reporting certain matters to Director

s. 28 (1) A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Director:

2. Abuse of a resident by anyone or neglect of a resident by the licensee or staff that resulted in harm or a risk of harm to the resident.

The licensee failed to ensure that an incident of suspected neglect concerning a resident was reported to the Director immediately.

Sources: Critical Incident report, resident's electronic medical record, e-mail records; and interviews with staff.



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