

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

North District  
159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

## Public Report

**Report Issue Date:** January 9, 2026

**Inspection Number:** 2026-1397-0001

**Inspection Type:**  
Critical Incident

**Licensee:** St. Joseph's Health Centre of Sudbury

**Long Term Care Home and City:** St. Joseph's Villa, Sudbury, Sudbury

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 5 - 8, 2026

The following intake(s) were inspected:

- One intake related to the fall of a resident, and
- One intake related to resident-to-resident physical abuse.

The following **Inspection Protocols** were used during this inspection:

Responsive Behaviours  
Falls Prevention and Management

## INSPECTION RESULTS

### Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

**Non-compliance with: FLTCA, 2021, s. 6 (1) (c)**

Plan of care

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s. 6 (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,  
(c) clear directions to staff and others who provide direct care to the resident; and

A resident required the implementation of an intervention for behavioural expression management. However, the resident's written care plan did not identify the intervention, nor did it include clear directions for staff.

The resident's care plan was updated during the inspection to include the intervention.

**Sources:** Resident health care records; and interviews with two Registered Nurses (RN).

Date Remedy Implemented: January 8, 2026

## **WRITTEN NOTIFICATION: Responsive behaviours**

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

### **Non-compliance with: O. Reg. 246/22, s. 58 (4) (b)**

Responsive behaviours

s. 58 (4) The licensee shall ensure that, for each resident demonstrating responsive behaviours,  
(b) strategies are developed and implemented to respond to these behaviours, where possible; and

1. On a specified date, a resident's behavioural management intervention was observed not implemented as required.
2. The following day, the same behavioural management intervention was observed not implemented as required with a second resident.

Sources: Resident health care records; observations during the inspection; and interviews with a Behavioural Support Clinical Assistant (BSCA), Registered Practical Nurse (RPN), and RN.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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