



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountabilty and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

**Sudbury Service Area Office
159 Cedar Street, Suite 403
SUDBURY, ON, P3E-6A5
Telephone: (705) 564-3130
Facsimile: (705) 564-3133**

**Bureau régional de services de
Sudbury
159, rue Cedar, Bureau 403
SUDBURY, ON, P3E-6A5
Téléphone: (705) 564-3130
Télécopieur: (705) 564-3133**

Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Jul 19, 2013	2013_204133_0017	S-000219- 13, S- 000220-13	Complaint

Licensee/Titulaire de permis

ST. JOSEPH'S HEALTH CENTRE OF SUDBURY

Long-Term Care Home/Foyer de soins de longue durée

ST.GABRIEL'S VILLA OF SUDBURY

4690 Municipal Road 15, , Chelmsford, ON, P0M-1L0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

JESSICA LAPENSEE (133)

Inspection Summary/Résumé de l'inspection



The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): July 15th - 16th 2013

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, the Assistant Director of Care, the Environmental Services Manager, the Director of Support Services, Registered and Non Registered Nursing staff, a housekeeping services staff members, residents, residents visiting family members.

During the course of the inspection, the inspector(s) verified air temperatures throughout the home, reviewed the health care record of two residents.

The following Inspection Protocols were used during this inspection:
Safe and Secure Home

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Legendé

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités



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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 21. Every licensee of a long-term care home shall ensure that the home is maintained at a minimum temperature of 22 degrees Celsius. O. Reg. 79/10, s. 21.

Findings/Faits saillants :



1. The licensee has failed to comply with O. Reg. 79/10, s.21 in that all areas of the home are not maintained at a minimum temperature of 22 degrees Celsius.

On July 15th 2013, the inspector arrived at the home to conduct an inspection related to two complaints about the air temperature in the home being too cold. Over the course of the inspection, July 15th-16th 2013, the inspector verified air temperatures in areas throughout the home. Each resident bedroom, and common areas such as lounges, has a thermostat which reflects the room's air temperature. Where the inspector noted that the thermostat reflected a temperature below 22 degrees Celsius, the inspector used their own thermometer to verify the room temperature.

Temperature readings were noted after the thermometer had sat for 5 minutes, and were found to very closely reflect the thermostat readings. Air temperatures were also taken in hallways. It is noted that the majority of air temperatures below 22 degrees Celsius were found in the secured care unit, Vermillion.

The following air temperatures were noted by the inspector, in the following care units, on the following dates:

July 15th, 2013 - Vermillion care unit:

Room E102 – 20.7 degrees Celsius
Room E108 – 20.5 degrees Celsius
Room E110 - 20.8 degrees Celsius
Room E118 – 21.5 degrees Celsius
Room E113 – 21.3 degrees Celsius
Hallway, outside of room E106 – 20.9 degrees Celsius
Hallway, outside of room E132 – 20.8 degrees Celsius
Hallway, outside of room E106 – 21.1 degrees Celsius

July 15th - Whitmore care unit:

Resident Lounge, across from room W118 – 21.1 degrees Celsius

July 16th, 2013 – Whitmore care unit:

Room W117 – 21.2 degrees Celsius
Room W122 – 21.6 degrees Celsius
Room W123 – 21.1 degrees Celsius

July 16th, 2013 – Vermillion care unit:



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Room E110 – 21.3 degrees Celsius

Room E130 – 21.5 degrees Celsius

In Rooms E113, E129 and E131, it was noted that the thermostats in the bedrooms reflected that the air temperature in the bedrooms was 21.5 degrees Celsius.

July 16th, 2013 – White water care unit:

Resident Lounge, across from room W218 – 21.2 degrees Celsius [s. 21.]

Issued on this 19th day of July, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Jessica Lapensée