

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Amended Public Report Cover Sheet (A1)

Amended Report Issue Date: April 1, 2025
Original Report Issue Date: March 13, 2025
Inspection Number: 2025-1471-0001 (A1)
Inspection Type: Complaint Critical Incident Follow up
Licensee: Extendicare (Canada) Inc.
Long Term Care Home and City: Extendicare Maple View of Sault Ste. Marie, Sault Ste. Marie

AMENDED INSPECTION SUMMARY

This report has been amended to:
This report is being amended as it was identified that the Compliance Order(CO) number was missing in the Previously Issued Compliance Order(s) section.

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Sault Ste. Marie

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INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 10-13, 2025

The following intake(s) were inspected:

- Three Intakes related to COVID-19 Outbreaks,
- One complaint Intake related to resident care concerns,
- One Intake for a follow up to a compliance order, related to falls prevention; and,
- One Intake related to Improper/incompetent care of a resident.

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Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #01 from Inspection #2024-1471-0006 related to O. Reg. 246/22, s. 54 (1) inspected by Shelley Murphy (684)

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Food, Nutrition and Hydration
- Infection Prevention and Control
- Falls Prevention and Management

AMENDED INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interview, as applicable. There were no findings of non-compliance.