

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: October 23, 2025

Inspection Number: 2025-1471-0004

Inspection Type:

Critical Incident

Follow up

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Extendicare Maple View of Sault Ste. Marie, Sault Ste. Marie

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 20, 21, 22, 23, 2025

The following intake(s) were inspected:

- One intake related to allegations of neglect,
- One intake related to resident to resident physical abuse,
- One intake related to follow up compliance order (CO), O. Reg. 246/22 - s. 55 (2) (b) (i) pertaining to Skin and Wound,
- One intake related to follow up compliance order (CO), O. Reg. 246/22 - s. 140 (1) pertaining to Administration of Drugs and
- One intake related to follow up compliance order (CO), O. Reg. 246/22 - s. 57 (2) pertaining to Pain Management.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #003 from Inspection #2025-1471-0002 related to O. Reg. 246/22, s. 57 (2)

Order #002 from Inspection #2025-1471-0002 related to O. Reg. 246/22, s. 140 (1)

Order #001 from Inspection #2025-1471-0002 related to O. Reg. 246/22, s. 55 (2) (b) (i)

The following **Inspection Protocols** were used during this inspection:

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Skin and Wound Prevention and Management
Resident Care and Support Services
Medication Management
Responsive Behaviours
Prevention of Abuse and Neglect
Pain Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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