

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: February 13, 2024	
Inspection Number: 2024-1473-0002	
Inspection Type: Critical Incident	
Licensee: Henley Place Limited	
Long Term Care Home and City: Henley Place, London	
Lead Inspector Melanie Northey (563)	Inspector Digital Signature
Additional Inspector(s) NA	

INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): February 12, 2024</p> <p>The following Critical Incident (CI) intake(s) were inspected:</p> <ul style="list-style-type: none"> Intake: #00107621 (CI #3045-000004-24) related to a Medication Incident

The following **Inspection Protocols** were used during this inspection:

- Medication Management
- Infection Prevention and Control

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Administration of Drugs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 140 (1)

Administration of drugs

s. 140 (1) Every licensee of a long-term care home shall ensure that no drug is used by or administered to a resident in the home unless the drug has been prescribed for the resident.

The licensee failed to ensure that no drug was used by or administered to the resident unless the drug had been prescribed for the resident.

Rationale and Summary

The home reported a critical incident report related to a resident being administered medications not prescribed to them.

A Registered Practical Nurse shared the resident was provided the medications ordered for a different resident by the Registered Nurse working on the unit at the time. The error was recognized immediately, and monitoring started immediately.

The Assistant Director of Care verified the resident was administered medications that were not prescribed to them.

Sources: review of the incident report, medication incident report, relevant policies, and the resident's clinical record; and staff interviews. [563]