

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: January 9, 2026

Inspection Number: 2026-1473-0001

Inspection Type:

Critical Incident

Follow up

Licensee: Henley Place Limited

Long Term Care Home and City: Henley Place, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 7 - 9th, 2026

The following intake(s) were inspected:

- Intake: #00162941/ CI# 3045-000049-25 related to an outbreak
- Intake: #00163059/Follow-up #: 1 - CO #001 from Inspection 2025-1473-0007 r/t FLTCA - s. 3 (1) 16. Resident Bill of Rights
- Intake: #00164112 / CI #3045-000052-25 related to a fall

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1473-0007 related to FLTCA, 2021, s. 3 (1) 16.

The following **Inspection Protocols** were used during this inspection:

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Infection Prevention and Control
Residents' Rights and Choices
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (4) (a)

Plan of care

s. 6 (4) The licensee shall ensure that the staff and others involved in the different aspects of care of the resident collaborate with each other,

(a) in the assessment of the resident so that their assessments are integrated and are consistent with and complement each other; and

Clinical record review showed that post-fall assessments and fall risk assessments were completed on multiple dates in November and December 2025, but were not consistent nor complemented each other.

During an interview with the Falls Lead #102, they reviewed the specific assessment and stated that the home's expectation was for staff to collaborate and ensure assessments were completed and consistent with and complemented each other.

Sources: record reviews, staff interviews.