

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007****Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée****Long-Term Care Operations Division  
Long-Term Care Inspections Branch****Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**London Service Area Office  
130 Dufferin Avenue 4th floor  
LONDON ON N6A 5R2  
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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Feb 9, 2022	2022_533115_0002	017612-21, 018652- 21, 019759-21, 000222-22	Critical Incident System

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**Licensee/Titulaire de permis**Schlegel Villages Inc.  
325 Max Becker Drive Suite. 201 Kitchener ON N2E 4H5**Long-Term Care Home/Foyer de soins de longue durée**The Village at St. Clair  
1800 Talbot Road Windsor ON N9H 0E3**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

TERRI DALY (115), SAMANTHA PERRY (740)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): January 19 - 20, and 25 - 28, 2022.**

**The following Critical Incident (CI) intakes were completed within this inspection:  
Log #017612-21 Critical Incident #3046-000052-21 related to alleged neglect,  
Log #018652-21 Critical Incident #3046-000057-21 related to falls prevention,  
Log #019759-21 Critical Incident #3046-000064-21 related to potential  
improper/incompetent treatment of a resident,  
Log #000222-22 Critical Incident #3046-000001-22 related to falls prevention.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Nursing Care, the Assistant Directors' of Care, registered staff, Personal Support Workers, agency staff, a Personal Support Worker student, a Housekeeping Aide, a Dietary Aide, the Chaplain, the Infection Prevention and Control Lead, Recreation Aide, the Director of Environmental, the Director of Food Services, resident's and family.**

**The following Inspection Protocols were used during this inspection:  
Falls Prevention  
Nutrition and Hydration  
Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 10th day of February, 2022**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**