

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: March 26, 2026

Inspection Number: 2026-1474-0002

Inspection Type:

Complaint
Critical Incident

Licensee: Schlegel Villages Inc.

Long Term Care Home and City: The Village at St. Clair, Windsor

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: March 23 - 26, 2026

The following intakes were inspected:

- Intake: #00171380 - critical incident (CI) #3046-000017-26 - related to concerns with resident care
- Intake: #00172799 - CI #3046-000021-26 - related to an allegation of abuse
- Intake: #00173589 - related to an allegation of abuse

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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