

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: January 16, 2026

Inspection Number: 2026-1475-0001

Inspection Type:

Proactive Compliance Inspection

Licensee: Sharon Farms & Enterprises Limited

Long Term Care Home and City: Earls Court Village, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 6, 7, 8, 9, 12, 13, 14, 15, 16, 2026

The following intake(s) were inspected:

- Intake: #00166800 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Skin and Wound Prevention and Management
Food, Nutrition and Hydration
Residents' and Family Councils
Medication Management
Infection Prevention and Control
Safe and Secure Home
Prevention of Abuse and Neglect
Quality Improvement
Staffing, Training and Care Standards

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Residents' Rights and Choices
Pain Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Based on Assessment of Resident

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (2)

Plan of care

s. 6 (2) The licensee shall ensure that the care set out in the plan of care is based on an assessment of the resident and on the needs and preferences of that resident.

The plans of care for two residents and did not include their very specific preferences regarding activities of daily living. The Director of Care (DOC) verified that the plans of care did not include vital information regarding the residents' needs and preferences, for personal support workers (PSW) to know what care to provide.

Sources: Clinical records for two residents, observations and interviews with two residents, two PSWs, and DOC.

WRITTEN NOTIFICATION: Continuous Quality Improvement Initiative Report

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 271 (1) (e)

Website

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s. 271 (1) Every licensee of a long-term care home shall ensure that they have a website that is open to the public and includes at a minimum,
(e) the current report required under subsection 168 (1);

The home's 2023/2024 Continuous Quality Improvement (CQI) Initiative Report was posted on the home's website. The Executive Director verified that the 2024/2025 report was not posted on the website.

Sources: The home's website, interview with the Executive Director and the 2024/2025 CQI report.