

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: February 19, 2026

Inspection Number: 2026-1475-0002

Inspection Type:
Complaint

Licensee: Sharon Farms & Enterprises Limited

Long Term Care Home and City: Earls Court Village, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 17, 18, 19, 2026

The following intake(s) were inspected:

- Intake: #00169155 - complaint concerning cold temperatures throughout the home

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: Air Temperatures

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 24 (3)

Air temperature

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s. 24 (3) The temperature required to be measured under subsection (2) shall be documented at least once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night.

A record review of the home's temperature logs over a two month period indicated temperatures in specific areas were not consistently monitored or documented over multiple shifts on all floors.

Sources: Observations in the home, record review of air temperatures in the home, the home's policy Air Temperature and Cooling Requirements, and staff interviews.