

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Public Report

**Report Issue Date:** May 9, 2025

**Inspection Number:** 2025-1476-0004

**Inspection Type:**

Follow up

**Licensee:** Schlegel Villages Inc.

**Long Term Care Home and City:** The Village at University Gates, Waterloo

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 7, 2025

The following intake(s) were inspected:

- Intake: #00145282 - Follow-up #: 2 - FLTCA, 2021 - s. 51 (9) from 2025\_1476\_0003 - CO #001, CDD May 2, 2025, RIF \$500

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1476-0001 related to FLTCA, 2021, s. 51 (9)

The following **Inspection Protocols** were used during this inspection:

Admission, Absences and Discharge

## INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

**NOTICE OF RE-INSPECTION FEE** Pursuant to section 348 of O. Reg. 246/22 of the Fixing Long-Term Care Act, 2021, the licensee is subject to a re-inspection fee of \$500.00 to be paid within 30 days from the date of the invoice.

A re-inspection fee applies since this is, at minimum, the second follow-up inspection to determine compliance with the following Compliance Order(s) under s. 155 of the FLTCA, 2021, and/or s. 153 of the LTCHA, 2007.

Follow-up #: 1 - FLTCA, 2021 - s. 51 (9) from 2025\_1476\_0003 - CO #001, was not complied and reinspected in #2025\_1476\_0004 with CDD May 2

Licensees must not pay a Re-Inspection Fee from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the Re-Inspection Fee.