



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

Hamilton Service Area Office  
119 King Street West 11th Floor  
HAMILTON ON L8P 4Y7  
Telephone: (905) 546-8294  
Facsimile: (905) 546-8255

Bureau régional de services de  
Hamilton  
119 rue King Ouest 11ième étage  
HAMILTON ON L8P 4Y7  
Téléphone: (905) 546-8294  
Télécopieur: (905) 546-8255

**Public Copy/Copie du public**

---

<b>Report Date(s) / Date(s) du rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Aug 16, 2016	2016_248214_0017	023627-16	Other

---

**Licensee/Titulaire de permis**

859530 Ontario Inc. (operating as Jarlette Health Services)  
c/o Jarlette Health Services, 5 Beck Boulevard PENETANGUISHENE ON L9M 1C1

---

**Long-Term Care Home/Foyer de soins de longue durée**

Royal Rose Place  
635 Prince Charles Drive North WELLAND ON 000 000

---

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CATHY FEDIASH (214)

---

**Inspection Summary/Résumé de l'inspection**

---



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**The purpose of this inspection was to conduct an Other inspection.**

**This inspection was conducted on the following date(s): August 4, 2016.**

**The purpose of this inspection was to conduct a post occupancy inspection. The home began the admission of residents on June 28, 2016. During this inspection, the Inspector observed required postings that consisted of Resident Rights, the home's mission, vision and values, complaint process including the posting of the Ministry of Health and Long Term Care action telephone number, the duty to make a mandatory report policy, the home's policy to minimizing restraining, the LHIN Service Accountability Agreement, the name and telephone number of the licensee, Fire procedures including evacuation procedures, Whistleblower protection policy and the home's Zero tolerance to Abuse and Neglect policy. The Inspector reviewed policies, staffing schedules, pre-occupancy inspection report and residents' clinical records. The Inspector conducted a tour of each resident home area and observed indoor and outdoor seating areas, spa areas, resident rooms, common areas and dining rooms. The inspector spoke with the lead for Training and Orientation and reviewed staff training and orientation materials. The inspector observed residents during a meal service and interviewed residents, family members and staff. No findings of non-compliance were identified as a result of this inspection.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care, Staff Educator, Restorative Care Coordinator, Staffing Coordinator, Registered staff, residents and families.**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 23rd day of August, 2016

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**