



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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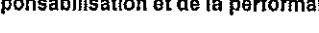
<input type="checkbox"/> Licensee Copy/Copie du Titulaire	<input checked="" type="checkbox"/> Public Copy/Copie Public	
Date(s) of Inspection/Date de l'inspection October 25, 2010	Inspection No/ d'Inspection 2010_191_8555_25Oct124350	Type of Inspection/Genre d'inspection Complaint L-01342
Licensee/Titulaire Ritz Lutheran Villa, R.R. #5, Mitchell ON N0K 1N0		
Long-Term Care Home/Foyer de soins de longue durée Ritz Lutheran Villa, Part Lot 16, Conc. 2, R.R. #5, Mitchell ON N0K 1N0		
Name of Inspector(s)/Nom de l'inspecteur(s) Kim White #191		
Inspection Summary/Sommaire d'inspection		
The purpose of this inspection was to conduct a complaint inspection related to resident choice and complaint process of the Long-Term Care Home.		
During the course of the inspection, the inspector spoke with: The Administrator, Director of Care, Registered Practical Nurse, Personal Support Worker, and resident.		
During the course of the inspection, the inspector: reviewed resident files and reviewed applicable policy and procedures.		
The following Inspection Protocols were used in part or in whole during this inspection: Dignity, Choice and Privacy Reporting and Complaints		
<input checked="" type="checkbox"/> There are no findings of Non-Compliance as a result of this inspection.		



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	 Date: Date of Report: (if different from date(s) of inspection). November 3, 2010