

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Central East District  
33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

## Public Report

**Report Issue Date:** February 18, 2026

**Inspection Number:** 2026-1629-0001

**Inspection Type:**  
Critical Incident

**Licensee:** Glen Hill Terrace Christian Homes Inc.

**Long Term Care Home and City:** Glen Hill Terrace, Whitby

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 10, 11, 17, 2026  
The inspection occurred offsite on the following date(s): February 11, 2026

The following intake(s) were inspected:

-A Critical Incident Report (CIR) Intake related to a disease outbreak.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management  
Infection Prevention and Control

## INSPECTION RESULTS

### Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

**Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (ii)**

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

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- (b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,
- (ii) receives immediate treatment and interventions to reduce or relieve pain, promote healing, and prevent infection, as required,

A resident confirmed that a specific treatment was not done due to a lack of supplies on a certain date.

A Registered Practical Nurse (RPN) confirmed that the resident's treatment was not completed due to a lack of supply. The RPN informed the on-duty Registered Nurse who then provided the treatment supplies. Inspector then observed the resident's treatment was completed.

Sources: A resident's clinical health records, Inspector observations, and an Interview with Staff.

Date Remedy Implemented: February 10, 2026



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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