

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: January 29, 2026

Inspection Number: 2026-1636-0001

Inspection Type:

Complaint
Critical Incident

Licensee: Mon Sheong Foundation

Long Term Care Home and City: Mon Sheong Stouffville Long-Term Care Centre,
Stouffville

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 21 - 23, and 27 - 29, 2026

The inspection occurred offsite on the following date(s): January 26, 2026

The following intake(s) were inspected:

- An intake related to a complaint
- An intake related to an infectious disease outbreak
- An intake related to abuse

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Furnishings

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 15 (2) (e)

Furnishings

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s. 15 (2) The licensee shall ensure that,
(e) a comfortable easy chair is provided for every resident in the resident's bedroom, or that a resident who wishes to provide their own comfortable easy chair is accommodated in doing so; and

A resident has not been accommodated to provide their own specific comfortable easy chair.

The resident confirmed they would like to have their specific comfortable easy chair for condition management, independence, and comfort.

The Administrator (ADM) indicated that resident's specific comfortable easy chair was not permitted in the home as per the home's policy and due to the electrical capacity of the home.

Sources: Observations, resident's clinical records, the home's policy, manufacturer information, the home's complaint files, interviews with the resident and ADM.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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