

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**

33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

**Public Report**

**Report Issue Date:** January 21, 2025

**Inspection Number:** 2025-1710-0001

**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** Lakeridge Health

**Long Term Care Home and City:** Lakeridge Gardens, Ajax

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): January 8-10, and 14-17, 2025

The inspection occurred offsite on the following date(s): January 13, 2025

The following intake(s) were inspected:

- Intake: #00122596/CI:3057-000096-24 was related to alleged physical abuse of resident by resident.
- Intake: #00122645/CI:3057-000095-24 was related to alleged physical abuse of resident by resident.
- Intake: #00123712/CI:3057-000102-24 was related to alleged physical abuse of resident by resident.
- Intake: #00123775/CI:3057-000107-24 was related to alleged physical abuse of resident by resident.
- Intake: #00123781/CI:3057-000105-24 was related to alleged physical abuse of resident by resident.
- Intake: #00125418 was a complaint related to alleged medication abuse.
- Intake: #00125806/CI:3057-000112-24 was related to alleged physical abuse of resident by resident.
- Intake: #00132060/CI:3057-000134-24 was related to an unexpected death of resident.

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- Intake: #00132102/CI:3057-000136-24 was related to fall of resident, that resulted in an injury.
- Intake: #00133312 was a complaint related to alleged neglect of resident.
- Intake: #00133758 was a complaint related to a resident injury of unknown origin.
- Intake: #00133982/CI:3057-000141-24 was related to fall of resident, that resulted in injury.
- Intake: #00134587/CI:3057-000146-24 was related to fall of resident, that resulted in injury.
- Intake: #00134848/CI:3057-000148-24 was related to fall of resident, that resulted in injury.
- Intake: #00135024/CI:3057-000154-24 was related to alleged physical abuse of resident by resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Medication Management  
Infection Prevention and Control  
Prevention of Abuse and Neglect  
Responsive Behaviours  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

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