

**Ministry of Long-Term Care**

Long-Term Care Operations Division

Long-Term Care Inspections Branch

**North District**

159 Cedar St, Suite 403

Sudbury, ON, P3E 6A5

Telephone: (800) 663-6965

## Original Public Report

**Report Issue Date:** July 26, 2023

**Inspection Number:** 2023-1033-0002

**Inspection Type:**

Complaint

Critical Incident System

**Licensee:** Jarlette Ltd.

**Long Term Care Home and City:** The Villa Care Centre, Midland

**Lead Inspector**

Tracy Muchmaker (690)

**Inspector Digital Signature**

**Additional Inspector(s)**

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 17-20, 2023

The following intake(s) were inspected:

- One intake, related to an injury that resulted in a transfer to hospital; and
- One intake, which was a complaint related to an allegation of neglect of residents.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

Prevention of Abuse and Neglect

Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.