

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: December 19, 2024

Inspection Number: 2024-1033-0003

Inspection Type:

Critical Incident
Follow up

Licensee: Jarlette Ltd.

Long Term Care Home and City: The Villa Care Centre, Midland

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 11, 16-18, 2024

The inspection occurred offsite on the following date(s): December 12-13, 2024

The following intake(s) were completed in this inspection:

- Two Intakes related to falls resulting in injury.
- One Follow-up intake to compliance order (CO) #01, issued in 2024-1033-0002 related to dining.
- One Intake related to allegation of neglect of resident.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1033-0002 related to FLTCA, 2021, s. 15 (2)

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The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Food, Nutrition and Hydration
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.