

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

	Original Public Report
Report Issue Date: September 11, 2023	
Inspection Number: 2023-1702-0004	
Inspection Type:	
Complaint	
Licensee: CVH (No. 3) LP by its general partner, Southbridge Care Homes (a limited	
partnership, by its general partner, Southbridge Health Care GP Inc.)	
Long Term Care Home and City: Southbridge London, London	
Lead Inspector	Inspector Digital Signature
Debbie Warpula (577)	
Additional Inspector(s)	
Leah Carrier (000748)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 6 and 7, 2023

The following Complaint intake was inspected:

• Intake #00093884 related to concerns regarding availability of supplies and food in the home

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services Infection Prevention and Control



Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch

London District 130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.