

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

Original Public Report

Report Issue Date: November 13, 2024

Inspection Number: 2024-1702-0005

Inspection Type:Critical Incident

Licensee: CVH (No. 3) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

Long Term Care Home and City: Southbridge London, London

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: November 12-13, 2024.

The following intakes were inspected:

- Intake: #00128027 / Critical Incident (CI) #3059-000033-24 related to a resident injury of an unknown cause.
- Intake: #00129570 / CI #3059-000035-24 related to an infectious disease outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control Falls Prevention and Management



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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.