

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Public Report**

<b>Report Issue Date:</b> January 21, 2025
<b>Inspection Number:</b> 2025-1702-0001
<b>Inspection Type:</b> Proactive Compliance Inspection
<b>Licensee:</b> CVH (No. 3) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)
<b>Long Term Care Home and City:</b> Southbridge London, London

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): January 15, 16, 17, 20, 21, 2025.

The following intake(s) were inspected:

- Intake #00136550 - Proactive Compliance Inspection - 2025.

The following **Inspection Protocols** were used during this inspection:

- Food, Nutrition and Hydration
- Medication Management
- Safe and Secure Home
- Quality Improvement
- Pain Management
- Resident Care and Support Services
- Skin and Wound Prevention and Management
- Residents' and Family Councils
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Responsive Behaviours
- Staffing, Training and Care Standards
- Residents' Rights and Choices

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## INSPECTION RESULTS

### Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

**Non-compliance with: O. Reg. 246/22, s. 148 (2) 2.**

Drug destruction and disposal

s. 148 (2) The drug destruction and disposal policy must also provide for the following:

2. That any controlled substance that is to be destroyed and disposed of shall be stored in a double-locked storage area within the home, separate from any controlled substance that is available for administration to a resident, until the destruction and disposal occurs.

The licensee failed to follow their policy related to drug destruction and disposal for controlled substances when one of the double locked bins was filled with medications for destruction to the point that the inspector was able to remove one of them without unlocking the bin with a key.

**Sources:** Observations and Home's Policy, CareRx Policy No. 7.7, Destruction and Disposal of Narcotic and Controlled Medications (Revised Date July 31, 2024).

Date Remedy Implemented: January 20, 2025