

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: December 17, 2025
Inspection Number: 2025-1702-0008
Inspection Type: Critical Incident
Licensee: CVH (No. 3) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)
Long Term Care Home and City: Southbridge London, London

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 16, 17, 2025

The following intake(s) were inspected:

- Intake: #00161348 - Critical Incident System Report 3059-000027-25 - related to a fall.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and wound care

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(iv) is reassessed at least weekly by an authorized person described in subsection (2.1), if clinically indicated;

When a resident had an area of altered skin integrity, weekly reassessments of the area were not completed on multiple dates using the home's impaired skin assessment tool.

Sources: Clinical records for a resident, the home's policy titled "Wound Management" (Revised August 2025), and an interview with the Director of Quality and Risk.