

Ministry of Long-Term Care

Ministère des Soins de longue durée

Assistant Director  
Long-Term Care Inspections Branch  
Long-Term Care Operations Division

Directeur Adjoint  
Inspection de soins de longue durée  
Division des opérations de soins de longue durée

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August 16, 2023

Ms. Cynthia Martineau  
Chief Executive Officer  
South-West Home and Community Care Support Services  
470 Dundas Str. E.,  
Belleville, ON  
K8N 1G1

Dear Ms. Martineau,

**Re: Suspension of Admissions to Southbridge Owen Sound, Licensee – CVH (No. 3)  
LP by its general partner, Southbridge Care Homes**

Pursuant to section 56 of the *Fixing Long-Term Care Act, 2021* (FLTCA), I hereby direct the South-West Home and Community Care Support Services (HCCSS), the placement coordinator for Southbridge Owen Sound, to cease authorizing admissions to Southbridge Owen Sound. This direction is effective August 16, 2023, until further notice from the Director under the FLTCA.

The Ceasing of admissions has been directed based on my belief that there is a risk of harm to the health or well-being of residents of the home or persons who might be admitted as residents.

If you have any questions, please contact Dorothy Mitchell-Ginther, Central West district Manager, Long-Term Care Inspections Branch at [Dorothy.Ginther@ontario.ca](mailto:Dorothy.Ginther@ontario.ca).

Sincerely,

A handwritten signature in black ink, appearing to read "Brad Robinson".

Brad Robinson  
Director under the *Fixing Long-Term Care Homes Act, 2021*  
Assistant Director, Long-Term Care Inspections Branch

c.

Mr. Ryan Bell, Chief Executive Officer, CVH (No. 3) LP by its general partner, Southbridge Care Homes

Rebecca Sutcliffe, South-West Home and Community Care Support Services

Tammy Szymanowski, Regional Manager, MLTC

Dorothy Mitchell-Ginther, Central West District Manager