November 23, 2023

Cynthia Martineau
Chief Executive Officer
Home and Community Care Support Services
470 Dundas St. East, Bay View Mall
Belleville ON K8N 1G1

Email: cynthia.martineau@hccontario.ca

Dear Ms. Martineau,

Re: Lifting of Suspension of Admissions to Southbridge Owen Sound

On August 16, 2023, pursuant to section 56 of the *Fixing Long-Term Care Act, 2021* (FLTCA), I directed the South West Home and Community Care Support Services, the Placement Coordinator for Southbridge Owen Sound, to cease authorizing admissions to Southbridge Owen Sound. The direction was effective from August 16, 2023, until further notice.

Based on results of recent inspections, admissions at Southbridge Owen Sound, can now resume effective immediately.

I would ask that your staff work with the team at Southbridge Owen Sound, to develop and implement a gradual and mutually satisfactory plan to resume admissions to safely meet the needs of all residents.

If you have any questions, please contact Tammy Szymanowski, Regional Manager - West, at Tammy.Szymanowski@ontario.ca.

Sincerely,

Brad Robinson
Assistant Director, Provincial Operations, LTC Inspections Branch
Director under the *Fixing Long-Term Care Homes Act, 2021*

c. Ryan Bell, Chief Executive Officer, Southbridge Care Homes
   Tammy Szymanowski, Regional Manager - West, Long-Term Care Inspections Branch, MLTC
   Dorothy Ginther, District Manager, Central West, Long-Term Care Inspections Branch, MLTC

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