

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch

Ottawa District 347 Preston Street, Suite 410 Ottawa, ON, K1S 3J4 Telephone: (877) 779-5559

Original Public Report

Report Issue Date: November 15, 2024

Inspection Number: 2024-1145-0006

Inspection Type:

Complaint

Critical Incident

Licensee: Axium Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axium Extendicare LTC II GP Inc.

Long Term Care Home and City: Stoneridge Manor, Carleton Place

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 12 - 15, 2024

The following intake(s) were inspected:

- Intake: #00128718, CI #3064-000061-24 complaint regarding the care of a resident.
- Intake: #00128784, CI #3064-000062-24 alleged resident to resident abuse.
- Intake: #00130322 complaint related to staffing levels.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control Prevention of Abuse and Neglect Responsive Behaviours Staffing, Training and Care Standards Reporting and Complaints



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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.