

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: November 3, 2025
Inspection Number: 2025-1145-0008
Inspection Type: Complaint Critical Incident
Licensee: Axium Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axium Extendicare LTC II GP Inc.
Long Term Care Home and City: Stoneridge Manor, Carleton Place

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 28-30, 2025 and November 3, 2025

The following intake(s) were inspected:

- Intake: #00149048 - Care concerns regarding resident
- AH-2025-0002199/3064-000041-25 - Resident-to-resident abuse
- Intake: #00156823 - 3064-000042-25- Fall of resident resulting in injury with a change in condition

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Medication Management
- Prevention of Abuse and Neglect
- Responsive Behaviours
- Falls Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that the care set out in a resident's plan of care was provided as specified in the plan. Specifically, the licensee has failed to ensure that the personal care required to be provided to a resident, as specified in the resident's care plan, was provided.

Sources:

A resident's care plan;

Record review with the Assistant Director of Care

Interview with a Registered Practical Nurse.

WRITTEN NOTIFICATION: Safe storage of drugs

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 138 (1) (a) (ii)

Safe storage of drugs

s. 138 (1) Every licensee of a long-term care home shall ensure that,

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- (a) drugs are stored in an area or a medication cart,
- (ii) that is secure and locked,

The licensee has failed to ensure that drugs are stored in a medication cart that is secure and locked.

During the inspection, the inspector observed a medication cart on the Memorial unit unlocked with its bottom drawer open, and unattended by a staff member.

Sources:

Observation of a medication cart on the Memorial Unit.

WRITTEN NOTIFICATION: Security of drug supply

NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 139 1.

Security of drug supply

s. 139. Every licensee of a long-term care home shall ensure that steps are taken to ensure the security of the drug supply, including the following:

1. All areas where drugs are stored shall be kept locked at all times, when not in use.

The licensee has failed to ensure that an area where drugs are stored is kept locked at all times, when not in use. Specifically, the licensee has failed to ensure the medication room on Memorial Lane unit was kept closed and locked when not being used.

During the inspection the inspector observed the medication room on Memorial Lane unit open, unlocked, and unsupervised by any staff members.

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Sources:

Observation of the Memorial Lane medication room