

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: October 23, 2025

Inspection Number: 2025-1831-0004

Inspection Type:

Complaint
Critical Incident

Licensee: Axium Extendicare LTC LP, by its general partners, Axium Extendicare LTC GP Inc. and Extendicare LTC Managing GP Inc.

Long Term Care Home and City: Extendicare Crossing Bridge, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 20-23, 2025.

The following intakes were completed in this complaint inspection:

- Intake: #00156656 - Concerns related to resident's bill of rights and plan of care

The following intakes were completed in this Critical Incident (CI) inspection:

- Intake: #00159881 - Related to injury of unknown cause to a resident resulting in injury

The following **Inspection Protocols** were used during this inspection:

Residents' Rights and Choices
Falls Prevention and Management

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.