



Ministry of Health and  
Long-Term Care

Ministère de la Santé et des  
Soins de longue durée

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée

Long-Term Care Homes Division  
Long-Term Care Inspections Branch

Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée

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## Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
May 5, 2017	2017_598570_0013	002465-17, 007052-17	Follow up

### Licensee/Titulaire de permis

CVH (No.6) GP Inc. as general partner of CVH (No.6) LP  
c/o Southbridge Care Homes Inc. 766 Hespeler Road, Suite 301 CAMBRIDGE ON N3H  
5L8

### Long-Term Care Home/Foyer de soins de longue durée

Orchard Villa  
1955 VALLEY FARM ROAD PICKERING ON L1V 3R6

### Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

SAMI JAROUR (570)

## Inspection Summary/Résumé de l'inspection



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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): May 1-3, 2017**

**Follow up inspections:**

**Log #002465-17 related to compliance order #001 issued under inspection #2016\_327570\_0021 (A1) related to the home, furnishings and equipment not being maintained in a safe condition and in a good state of repair with a compliance due date of April 30, 2017; and**

**Log #007052-17 related to compliance order #002 issued under inspection #2017\_360111\_0001 (A1) related to dining services with a compliance due date of March 31, 2017.**

**During the course of the inspection, the inspector(s) spoke with the acting Administrator, the acting Director of Care (DOC), Residents, Resident Care Area Manager (RCAM), Nutrition Manager, Food Services Workers (FSW), Registered Practical Nurses (RPN), Personal Support Workers (PSW), Environmental Services Manager (ESM), Environmental Services Supervisor (ESS), and Housekeeping staff.**

**During the course of this inspection, the inspector toured the home, observed dining services, observed staff to residents interactions and provision of care, reviewed housekeeping and maintenance audit records, staff educational records.**

**The following Inspection Protocols were used during this inspection:**

**Accommodation Services - Maintenance**

**Dining Observation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / DE L'INSPECTION</b>	<b>NO NO DE L'INSPECTEUR</b>
LTCHA, 2007 S.O. 2007, c.8 s. 15. (2)	CO #001	2016_327570_0021	570
O.Reg 79/10 s. 73. (1)	CO #002	2017_360111_0001	570



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<b>Legend</b>	<b>Legendé</b>
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 5th day of May, 2017

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**