



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
291 King Street, 4th Floor  
London ON N6B 1R8

Bureau régional de services de London  
291, rue King, 4<sup>ième</sup> étage  
London ON N6B 1R8

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Telephone: 519-675-7680  
Facsimile: 519-675-7685

Téléphone: 519-675-7680  
Télécopieur: 519-675-7685

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<b>Date of inspection/Date de l'inspection</b> April 19, 2011	<b>Inspection No/ d'inspection</b> 2011_112_8537_19Apr090417	<b>Type of Inspection/Genre d'inspection</b> L-000518-11 Critical Incident
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**Licensee/Titulaire**  
St. Joseph's Health Care, London, 21 Grosvenor St., P.O. Box 5777, London, ON N6A 1Y6

**Long-Term Care Home/Foyer de soins de longue durée**  
St. Joseph's Health Care Centre, Mount Hope 21 Grosvenor St., P.O. Box 5777, London, ON N6A 1Y6

**Name of Inspector/Nom de l'inspecteur**  
Carole Alexander #112

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a critical incident inspection related to a resident fall.

During the course of the inspection, the inspector spoke with the resident and a Registered Nurse.

During the course of the inspection, the inspector reviewed the resident's clinical record, falls and transfer assessments and the home's lift and transfer process.

The following Inspection Protocols were used in part or in whole during this inspection:  
Personal Support Services

There are no findings of Non-Compliance as a result of this inspection.

<b>Signature of Licensee or Representative of Licensee</b> Signature du Titulaire du représentant désigné	<b>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</b>
<b>Title:</b>	<b>Date of Report: April 28, 2011</b>