



Ministry of Health and
Long-Term Care

Ministère de la Santé et des Soins
de longue durée

Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection prévue
sous *la Loi de 2007 sur les foyers
de soins de longue durée*

Long-Term Care Homes Division
Long-Term Care Inspections Branch

Division des foyers de soins de
longue durée
Inspection de soins de longue durée

Central East Service Area Office
419 King Street West Suite #303
OSHAWA ON L1J 2K5
Telephone: (905) 433-3013
Facsimile: (905) 433-3008

Bureau régional de services du
Centre-Est
419 rue King Ouest bureau 303
OSHAWA ON L1J 2K5
Téléphone: (905) 433-3013
Télécopieur: (905) 433-3008

Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jun 12, 2019	2019_594746_0010	002477-19, 002478- 19, 002479-19, 002480-19	Follow up

Licensee/Titulaire de permis

Southlake Residential Care Village
596 Davis Drive NEWMARKET ON L3Y 2P9

Long-Term Care Home/Foyer de soins de longue durée

Southlake Residential Care Village
640 Grace Street NEWMARKET ON L3Y 2P6

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

AMANDEEP BHELA (746)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): May 21, 22, 23, 24, 27, 28, 29 and 30, 2019.

Compliance Order (CO) #001, issued to the licensee on February 07, 2019, within inspection report #2018_578672_0008 (A1), under LTCHA, 2007, c.8. s. 6 (1) Plan of Care was inspected.

Compliance Order (CO) #002, issued to the licensee on February 07, 2019, within inspection report #2018_578672_0008 (A1), under O.Reg 79/10, s. 9. (1) Safe and Secure Home was inspected.

Compliance Order (CO) #003, issued to the licensee on February 07, 2019, within inspection report #2018_578672_0008 (A1), under O.Reg 79/10, s. 51 (2) Continence and Bowel Management was inspected.

Compliance Order (CO) #004, issued to the licensee on February 07, 2019, within inspection report #2018_578672_0008 (A1), under O.Reg 79/10, s. 50. (2) Skin and Wound Care was inspected.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care (DOC), Acting Directors of Care (ADOC), Nurse Practitioner (NP), Registered Nurses (RNs), Registered Practical Nurses (RPNs), Personal Support Workers (PSWs), Hairdresser, Facility Staff, Receptionist, family members and residents.

During the course of the inspection the inspectors conducted observations of staff and resident interactions, provision of care, conducted reviews of health records, staff training records, and relevant policies and procedures.

The following Inspection Protocols were used during this inspection:

Continence Care and Bowel Management

Falls Prevention

Safe and Secure Home

Skin and Wound Care



During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 50. (2)	CO #004	2018_578672_0008		746
O.Reg 79/10 s. 51. (2)	CO #003	2018_578672_0008		746
LTCHA, 2007 S.O. 2007, c.8 s. 6. (1)	CO #001	2018_578672_0008		746
O.Reg 79/10 s. 9. (1)	CO #002	2018_578672_0008		746



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 28th day of June, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs



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Original report signed by the inspector.