

#### Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch London Service Area Office 130 Dufferin Ave, 4<sup>th</sup> Floor London ON N6A 5R2 Telephone: 1-800-663-3775 LondonSAO.moh@ontario.ca

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Report Issue Date Inspection Number	June 9, 2022 2022_1588_0001							
Inspection Type ⊠ Critical Incident Syst □ Proactive Inspection	· · ·	☑ Director Order Follow-up □ Post-occupancy						
□ Other								
Licensee The Corporation of the County of Elgin Municipal Homes Long-Term Care Home and City								
Terrace Lodge, Aylmer								
Lead Inspector Samantha Perry #740		Inspector Digital Signature						
Additional Inspector(s Donna Tierney #569 Christie Birch #740898	5)							

# INSPECTION SUMMARY

The inspection occurred on the following date(s): June 06 and 07, 2022.

The following intake(s) were inspected:

- #009038-22 Follow-Up inspection related to Director Order #001 from inspection # 2022\_678577\_0001 related to the prevention of resident abuse.
- #009132-22 / CIS # M583-000016-22) related to falls.

#### Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance.

Legislative Reference		Inspection #	Order #	Inspector (ID) who complied the order
LTCHA, 2007	s. 19	2022_678577_0001	001	Samantha Perry #740

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Prevention of Abuse and Neglect



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# INSPECTION RESULTS

# WRITTEN NOTIFICATION FALLS PREVENTION AND MANAGEMENT

### NC#001 Written Notification pursuant to FLTCA, 2021, s. 154(1)1 Non-compliance with: O. Reg. 246/22 *s.54.(2).*

The licensee has failed to ensure that when resident #001 had a fall, a post-fall assessment was conducted using a clinically appropriate assessment instrument that is specifically designed for falls.

# Rationale and Summary

Resident #001 had an unwitnessed fall, resulting in hospitalization.

Review of resident #001's clinical records showed no Post Fall Screen was completed for the fall incident.

The home's Falls Prevention and Management policy and the Falls Checklist both identify that a Post Fall Screen for Resident and Environmental Factors be completed after every resident fall.

The Director of Care (DOC) #100 stated, it is the home's expectation that a Post Fall Screen be completed for each resident within 24 hours of a fall.

**Sources:** resident #001 clinical records, Falls Prevention and Management policy and Falls Checklist; interviews with the DOC #100, RCC #107, and other staff; observations of resident #001 and their environment.