

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch London Service Area Office 130 Dufferin Ave, 4th Floor London ON N6A 5R2 Telephone: 1-800-663-3775 LondonSAO.moh@ontario.ca

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Report Issue Date Inspection Number	August 17, 2022 2022_1226_0002				
Inspection Type	em 🗆 Complaint 🛛 Follow-Up	Director Order Follow-up			
□ Proactive Inspection	□ SAO Initiated	□ Post-occupancy			
□ Other		_			
Licensee Caressant-Care Nursing and Retirement Homes Limited					
Long-Term Care Home and City Caressant Care on Bonnie Place, St Thomas					
Lead Inspector Cheryl McFadden #745	Inspector Digital Signature				
Additional Inspector(s Karen Honey #740899	3)				

INSPECTION SUMMARY

The inspection occurred on the following date(s): August 10, 11 and 12, 2022.

The following intake(s) were inspected:

#012998-22 (CIS #2730-000019-22) related to falls prevention and management.

#014049-22 (CIS #2730-000020-22) related to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance*.