

Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch London Service Area Office 130 Dufferin Ave, 4th Floor London ON N6A 5R2 Telephone: 1-800-663-3775 LondonSAO.moh@ontario.ca

Original Public Report

Report Issue Date Inspection Number	August 23, 2022 2022_1447_0002		
Inspection Type	om Gomplaint	□ Follow Up	□ Director Order Fellow up
☑ Critical Incident Syst☐ Proactive Inspection	•	□ Follow-Up	□ Director Order Follow-up□ Post-occupancy
☐ Other			-
Licensee AXR Operating (National) LP, by its general partners			
Long-Term Care Home and City McGarrell Place, London			
Lead Inspector Rhonda Kukoly (213)			Inspector Digital Signature
Additional Inspector(s Loma Puckerin (705241	•		

INSPECTION SUMMARY

The inspection occurred on the following date(s): August 17, 18, 19, 22, 2022.

The following intake(s) were inspected:

- Log #015508-22, Critical Incident #2964-000041-22, regarding resident to resident abuse
- Log #013753-22, Critical Incident #2964-000034-22, regarding a fall
- Log #012726-22, Critical Incident #2964-000031-22, regarding a fall
- Log #009710-22, Critical Incident #2964-000021-22, regarding an altercation between residents

The following **Inspection Protocols** were used during this inspection:

- · Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Prevention of Abuse and Neglect
- Responsive Behaviours
- Safe and Secure Home



Inspection Report under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch London Service Area Office 130 Dufferin Ave, 4th Floor London ON N6A 5R2 Telephone: 1-800-663-3775 LondonSAO.moh@ontario.ca

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance*.