

# Inspection Report Under the Fixing Long-Term Care Act, 2021

### **Ministry of Long-Term Care**

Long-Term Care Operations Division Long Term Care Inspections Branch

#### **Hamilton District**

119 King Street West, 11th Floor Hamilton, ON, L8P 4Y7 Telephone: (800) 461-7137 hamiltondistrict.mltc@ontario.ca

	Original Public Report			
Report Issue Date: January 18, 2023				
Inspection Number: 2022-1235-0001				
Inspection Type:				
Complaint				
Follow up				
Licensee: Grace Villa Limited				
Long Term Care Home and City: Grace Villa Nursing Home, Hamilton				
Lead Inspector	Inspector Digital Signature			
Jennifer Allen (706480)				
Additional Inspector(s)				
Klarizze Rozal (740765)				
Natizze Nozai (7 407 03)				

# **INSPECTION SUMMARY**

The Inspection occurred on the following date(s):

December 19 - 22, 29 - 30, 2022, January 3-6, 9-10, 2023.

The following intake(s) were inspected:

- Intake: #00003646-High Priority Follow-up to CO#001 from inspection #2022\_943988\_0007 / 017668-21, 019647-21, 019734-21, 019848-21 regarding s. 6. (7), CDD Apr 29, 2022
- Intake: #00003647-High Priority Follow-up to CO#002 from inspection #2022\_943988\_0007 / 017668-21, 019647-21, 019734-21, 019848-21 regarding s. 19. (1), CDD Apr 29, 2022
- Intake: #00004016-Follow-up to CO#003 from inspection #2022\_943988\_0007 / 017668-21, 019647-21, 019734-21, 019848-21 regarding r. 229. (4), CDD Jun 30, 2022
- Intake: #00010986 Allegation of improper / incompetent care of a resident prior to death in hospital.



# Inspection Report Under the Fixing Long-Term Care Act, 2021

## **Ministry of Long-Term Care**

Long-Term Care Operations Division Long Term Care Inspections Branch

#### **Hamilton District**

119 King Street West, 11th Floor Hamilton, ON, L8P 4Y7 Telephone: (800) 461-7137

hamiltondistrict.mltc@ontario.ca

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Safe and Secure Home

## **Previously Issued Compliance Order(s)**

The following previously issued Compliance Order(s) were found to be in compliance.

Legislative	Reference	Inspection #	Order #	Inspector (ID) who inspected the order
LTCHA, 2007	s. 6 (7)	2022_943988_0007	CO #001	Jennifer Allen (706480)
LTCHA, 2007	s. 19 (1)	2022_943988_0007	CO #002	Jennifer Allen (706480)
LTCHA, 2007	s. 229 (4)	2022_943988_0007	CO #003	Jennifer Allen (706480)

## **INSPECTION RESULTS**

## **WRITTEN NOTIFICATION: Personal Protective Equipment**

NC #01 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1. Non-compliance with: O.Reg. 246/22, s. 102 (8).

The licensee has failed to ensure that all staff participated in the implementation of the Infection, Prevention and Control (IPAC) program.

### **Summary and Rational**

On December 22, 2022, a staff member was observed to enter a room where droplet precaution signage was posted, without donning a N95 respirator. The donning and doffing signage was clearly visible on the door, with "N95" written in black marker on the sign. Upon exiting, the staff member stated they forgot but were aware of the requirements to wear N95 respirators.



Inspection Report Under the Fixing Long-Term Care Act, 2021

## Ministry of Long-Term Care Long-Term Care Operations Division Long Term Care Inspections Branch

Hamilton District 119 King Street West, 11th Floor Hamilton, ON, L8P 4Y7 Telephone: (800) 461-7137 hamiltondistrict.mltc@ontario.ca

The Director of Clinical Services (DOC) and the IPAC lead confirmed it was the home's expectation that staff follow the additional precaution signage posted on the resident's room door.

The residents were at increased risk of infection as staff did not use appropriate PPE for an additional precaution room.

**Source**: observation of residential areas, review of Appendix 111: guidelines proper precautions overview of infection control program, and interviews with the IPAC lead, the DOC and other staff. [706480]