

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: April 17, 2023

Inspection Number: 2023-1588-0003

Inspection Type:

Critical Incident System

Licensee: Corporation of the County of Elgin

Long Term Care Home and City: Terrace Lodge, Aylmer

Lead Inspector

Ina Reynolds (524)

Inspector Digital Signature

Additional Inspector(s)

Christina Legouffe (730)

Peter Hannaberg (721821)

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 5, 6 and 11, 2023.

The following intakes were inspected:

- Intake: #00014545 - M583-000044-22 related to resident responsive behaviours
- Intake: #00022878 - M583-000011-23 related to resident responsive behaviours
- Intake: #00083997 - M583-000013-23 related to falls prevention and management
- Intake: #00084726 - M583-000019-23 related to resident care and support services
- Intake: #00084998 - M583-000022-23 related to falls prevention and management.

The following intakes were completed in this inspection:

- Intake: #00017642 - M583-000002-23 related to resident responsive behaviours
- Intake: #00015223 - M583-000046-22 related to falls preventions and management
- Intake: #00015273 - M583-000047-22 related to falls prevention and management
- Intake: #00015477 - M583-000051-22 related to falls prevention and management
- Intake: #00017006 - M583-000053-22 related to falls prevention and management.

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The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services

Infection Prevention and Control

Responsive Behaviours

Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.