

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

London District  
130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Original Public Report

<b>Report Issue Date:</b> June 1, 2023	
<b>Inspection Number:</b> 2023-1009-0003	
<b>Inspection Type:</b> Critical Incident System	
<b>Licensee:</b> CVH (No. 8) LP by its general partner, Southbridge Care Homes (a limited partner	
<b>Long Term Care Home and City:</b> Queensway Long Term Care Home, Hensall	
<b>Lead Inspector</b> Betty Jean Hendricken (740884)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Tawnie Urbanski (754) was present during this inspection	

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 29 to 31, 2023

The following intake(s) were inspected:

- Intake: #00019839 - 0933-000003-23 related to Falls Prevention and Management.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Responsive Behaviours  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.