

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: June 30, 2023	
Inspection Number: 2023-1489-0003	
Inspection Type: Critical Incident System	
Licensee: peopleCare Not-For-Profit Homes Inc.	
Long Term Care Home and City: peopleCare A.R. Goudie Kitchener, Kitchener	
Lead Inspector Basel Mansour (741724)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 26 - 29, 2023.

The following intake(s) were inspected:

- Intake: #00088508 - regarding a resident fall, with sustained injury.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: BINDING ON LICENSEES

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 184 (3)

The Licensee has failed to ensure that where the Act required the Licensee of a long-term care home to carry out every Minister's Directive that applies to the long-term care home, the Minister's Directive was complied with.

In accordance with the Minister's Directive: COVID-19 response measures for long-term care homes, effective August 30, 2022, the Licensee was required to ensure that the Long-Term Care Home (LTCH) completed Infection Prevention and Control (IPAC) audits every two weeks unless in an outbreak and when a home is in an outbreak, IPAC audits must be completed weekly.

The licensee has failed to ensure that IPAC self-audits were completed every two weeks when the home was not in an outbreak.

Rationale and Summary:

A review of the IPAC self-audits that were provided by the IPAC Lead indicated the home did not complete the IPAC self-audits every two weeks as required by the Minister's Directive.

The IPAC Lead # 102 confirmed that the home did not complete the IPAC self-audits every two weeks.

Failing to complete IPAC self-audits as required puts the home at risk of failing to ensure measures are taken to prepare for and respond to a COVID-19 outbreak.

Sources: Minister's Directive: COVID-19 response measures for long-term care homes, effective August 30, 2022, COVID-19 guidance document for long-term care homes in Ontario, updated March 22, 2023, IPAC self-audits provided by the home, and interviews with IPAC Lead #102.

[741724]