

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu
de la Loi de 2007 sur les
foyers de soins de longue
durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

Hamilton Service Area Office
119 King Street West 11th Floor
HAMILTON ON L8P 4Y7
Telephone: (905) 546-8294
Facsimile: (905) 546-8255

Bureau régional de services de
Hamilton
119, rue King Ouest 11^{ième} étage
HAMILTON ON L8P 4Y7
Téléphone: (905) 546-8294
Télécopieur: (905) 546-8255

Amended Public Copy/Copie modifiée du rapport public

Report Date(s)/ Date(s) du Rapport	Inspection No/ No de l'inspection	Log #/ No de registre	Type of Inspection / Genre d'inspection
Jan 09, 2020	2020_569508_0002 (A1)	023948-19	Complaint

Licensee/Titulaire de permis

Albright Gardens Homes, Incorporated
5050 Hillside Drive Beamsville ON L0R 1B2

Long-Term Care Home/Foyer de soins de longue durée

Albright Gardens Homes, Incorporated
5050 Hillside Drive Beamsville ON L0R 1B2

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

Amended by ROSEANNE WESTERN (508) - (A1)

Amended Inspection Summary/Résumé de l'inspection modifié

Changed date from 2019 to 2020 where applicable.

Issued on this 9 th day of January, 2020 (A1)

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.

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Amended by ROSEANNE WESTERN (508) - (A1)

Amended Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): January 3, 2020.

A complaint related to outstanding bed referrals was inspected.

During the course of the inspection, the inspector(s) spoke with the Acting Chief Nursing Officer.

Ad-hoc notes were used during this inspection.

During the course of the original inspection, Non-Compliances were issued.

1 WN(s)

1 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 162. Approval by licensee

Specifically failed to comply with the following:

s. 162. (3) Subject to subsections (4) and (5), the licensee shall, within five business days after receiving the request mentioned in clause (1) (b), do one of the following:

- 1. Give the appropriate placement co-ordinator the written notice required under subsection 44 (8) of the Act. O. Reg. 79/10, s. 162 (3).**
- 2. If the licensee is withholding approval for the applicant's admission, give the written notice required under subsection 44 (9) of the Act to the persons mentioned in subsection 44 (10) of the Act. O. Reg. 79/10, s. 162 (3).**

Findings/Faits saillants :

(A1)

1. The licensee failed to ensure that they gave the placement co-ordinator the

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written notices required under subsection 44(8) of the Act, within five business days after receiving the request mentioned in clause (1)(b) where the licensee is required to determine whether to give or withhold approval for the applicant's admission to the home.

A complaint was submitted to the Ministry of Long Term Care in December, 2019, related to outstanding bed referrals.

During this inspection, the inspector reviewed a document provided by the Local Health Integration Network (LHIN) placement co-ordinator titled, Long Term Care Home Wait list Response Pending Report, which had been updated and sent to the home in November, 2019.

Discussion with the placement co-ordinator indicated that this report would be updated approximately every two (2) weeks and sent out the homes.

A review of the report indicated that as of November, 2019, there were a significant number of applicants on the list dating back from 2017, where the home had not responded to. This inspector reviewed the information for applicants #001, #002 and #003.

The referral for applicant #001 was submitted to the home on an identified date in September, 2019. A response should have been received within five (5) business days. A response was not provided until the end of December, 2019. The referral for applicant #002 was submitted to the home in June, 2019. A response was not provided until the end of December, 2019. The referral for applicant #003 was submitted to the home in June, 2019. A response was not provided until December, 2019.

During interview with the Acting CNO, she indicated that they had only recently caught up with all of their outstanding responses. This information was confirmed with the placement co-ordinator.

It was confirmed during documentation review and during interview with the Acting Chief Nursing Officer that the licensee failed to ensure that they gave the placement co-ordinator the written notices required under subsection 44(8) of the Act, within five business days after receiving the request mentioned in clause (1) (b) where the licensee is required to determine whether to give or withhold approval for the applicant's admission to the home. [s. 162. (3) 1.]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that they give the placement co-ordinator the written notice required under subsection 44(8) of the Act within five business days after receiving the request mentioned in clause (1)(b) where the licensee is required to determine whether to give or withhold approval for the applicant's admission to the home, to be implemented voluntarily.

Issued on this 9 th day of January, 2020 (A1)

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.