

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Original Public Report	
Report Issue Date: August 25, 2023	
Inspection Number: 2023-1346-0003	
Inspection Type: Complaint Critical Incident Follow-up	
Licensee: Waterdown Long Term Care Centre Inc.	
Long Term Care Home and City: Alexander Place, Waterdown	
Lead Inspector Erin Denton-O'Neill (740861)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY
<p>The inspection occurred onsite on the following date(s): August 8-11, 15-17 and 21, 2023.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake: #00090346 - Complaint related to resident care • Intake: #00092579 - Critical Incident (CI) #2861-0000-24-23 Report related to falls prevention and management • Intake: #00091339 - Follow-up related to improper transfer of a resident

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:
Order #001 from Inspection #2023-1346-0002 related to O. Reg. 246/22, s. 40 inspected by Erin Denton-O'Neill (740861)

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The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.