



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Feb 22, 2017	2017_429642_0001	023155-16, 023159-16, 023161-16, 023164-16, 023166-16, 031313-16	Follow up

Licensee/Titulaire de permis

THE BOARD OF MANAGEMENT OF THE DISTRICT OF NIPISSING WEST
100 Michaud Street STURGEON FALLS ON P2B 2Z4

Long-Term Care Home/Foyer de soins de longue durée

AU CHATEAU
100 MICHAUD STREET STURGEON FALLS ON P2B 2Z4

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

AMY GEAUVREAU (642)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): February 6-10, 2017.

This Follow-Up Inspection was conducted related to five Compliance Orders (CO) from inspection #2016_483637_0004, (CO #001) to protect residents from abuse by anyone, (CO #002) the zero tolerance of abuse and neglect policy is complied with, (CO #003) any suspected abuse or neglect of a resident is reported immediately to the Director, (CO #004) the licensee's written policy follows section 20 of the Act to promote zero tolerance of abuse and neglect of residents, and (CO #005) that an analysis of any abuse or neglect of a resident is undertaken promptly. As well as one compliance order from inspection #2016_320612_0020, (CO #001) related to non-compliance with the organized program of personal services.

A Complaint Inspection #2017_429642_0002 had been conducted concurrently with this inspection, for further details see report.

During the course of the inspection, the inspector(s) spoke with the Director of Care (DOC), Staff Development Coordinator, Registered Nurses (RNs), Registered Practical Nurses (RPNs), Personal Support Workers (PSWs), residents and residents' family members.

During the course of the inspection, the inspector directly observed the delivery of resident care, staff to resident interactions, resident to resident interactions, conducted a daily tour of the resident home areas, reviewed resident health care records, reviewed the home's policy, procedures and programs and reviewed staff education attendance records.

The following Inspection Protocols were used during this inspection:

Continence Care and Bowel Management

Dining Observation

Nutrition and Hydration

Prevention of Abuse, Neglect and Retaliation



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During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

**The following previously issued Order(s) were found to be in compliance at the
time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de
cette inspection:**



REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 19. (1)	CO #001	2016_483637_0004		642
LTCHA, 2007 S.O. 2007, c.8 s. 20. (1)	CO #002	2016_483637_0004		642
LTCHA, 2007 S.O. 2007, c.8 s. 24. (1)	CO #003	2016_483637_0004		642
LTCHA, 2007 S.O. 2007, c.8 s. 8. (1)	CO #001	2016_320612_0020		642
O.Reg 79/10 s. 96.	CO #004	2016_483637_0004		642
O.Reg 79/10 s. 99.	CO #005	2016_483637_0004		642



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 23rd day of February, 2017

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.